



SIPARD Update

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No.Pt.II/2/2023

July to December
2023

Good Governance Initiatives Transforming Tripura : A Case Study

Introduction:

In recent years, Tripura has emerged as a shining example of 'Effective Governance' and 'Progressive Policies'. The Tripura Government, under the leadership of Prof (Dr.) Manik Saha, has implemented a series of initiatives aimed at fostering transparency, inclusivity and sustainable development. These efforts have not only improved the overall quality of governance but have also positioned Tripura as a model for other states to emulate.

The Government of Tripura has established the 'General Administration (Good Governance) Department' in the month of August, 2023 in line with the vision set forth in the state budget for 2023-24. Under the General Administration (Good Governance) Department, a State Institution for Transformation in the name and form of 'Tripura Institution for Transformation (TFIT)' has been set up under the aegis of the State Support Mission (SSM) guidelines of NITI Aayog. The newly created TIFT shall help in identifying the key growth drivers and enablers thereby, leveraging them to boost the economic growth of the state. It shall strengthen the Monitoring and Evaluation Ecosystem and Data Analytical Systems for evidence-based decision making. It will also establish a knowledge platform to enable the State to share good governance and policy practices among peers and leverage the expertise of Knowledge Institutions, Development Partners, Multilateral Agencies, Civil Society, Academia and other Stake Holders.

Digital Transformation:

One of the cornerstones of Tripura's Good Governance initiatives is the emphasis on digital transformation. The government has invested heavily in technology to streamline administrative processes and make services more accessible to its citizens. The introduction of online portals for various government services, such as Land Records, Birth Certificates, Tax payments etc have not only reduced bureaucratic red tape, but has also minimized corruption and enhanced the efficiency of Public Service Delivery. The adoption of 'e-Office' platform in government offices has brought in an unprecedented change in reducing the service delivery response time through fast decision making.

Empowering Local Governance:

Recognizing the importance of grassroots-level governance, the Tripura Government has empowered local bodies such as Panchayats and Municipalities. The devolution of powers and resources to these local entities have strengthened participatory decision-making and facilitated the implementation of region-specific development projects. This approach ensures that the benefits of governance reaches the farthest corners of the State.

Skill Development and Employment Generation:

To address the issues of unemployment and skill gaps, the Tripura Government has launched ambitious skill development programs. These initiatives focus on providing vocational training to the youth, equipping them with the skills required for contemporary industries. By collaborating with industries and setting up skill development centers, the government aims to create a skilled workforce that can contribute to both local and national economic growth.

Women Empowerment and Social Welfare:

Tripura has taken significant strides in promoting gender equality and women's empowerment. Various schemes have been introduced to provide financial assistance and support to women entrepreneurs. Additionally, the government has implemented Social Welfare programs targeting vulnerable sections of society, ensuring that the benefits of development are inclusive and reach those who need it the most.

Infrastructure Development:

The Tripura government has prioritized infrastructure development to catalyze economic growth and enhance the quality of life for its citizens. Key sectors such as road, healthcare, education, and connectivity have witnessed substantial investments. The improvement of transportation networks and the establishment of healthcare and educational institutions in remote areas have not only improved accessibility, but have also contributed to the overall development of the state.

Environmental Conservation:

Recognizing the importance of sustainable development, the Government of Tripura has initiated measures to protect the environment and preserve its natural resources. Afforestation drives, Waste Management programs and the promotion of Renewable Energy sources are some of the steps taken to ensure, that development is ecologically responsible and does not compromise the well-being of future generations.

Conclusion:

The Good Governance initiatives undertaken by the Tripura Government, serves as a testament to the transformative power of proactive leadership and people-centric policies. By embracing digitalization, empowering local governance, and addressing critical socio-economic challenges, Tripura has set a commendable precedent for effective governance in the region. As the State continues on its trajectory of progress, the success of these initiatives is likely to inspire other States to adopt similar strategies for holistic and sustainable development.

Editorial Board

Dr. Samit Roy Chowdhury
Registrar, SIPARD

Email:sipardtri@rediffmail.com

Mr. Saurav Das,
Dy. Director, SIPARD

Email-

sipardtri@rediffmail.com

Dr. Elizabeth L. Sangliana
Chief Editor

Assistant Professor &
Head of Research Wing,
SIPARD

Ph:9862950602

Email:coursedirectorSD@gmail.com

Er. Arpita Chaudhuri
Assistant Professor &
Head of Training Wing,
SIPARD Ph:9436462180

Email:coursedirectorCA@gmail.com

Dr. Sudakhina Mitra
Assistant Professor &
DDO, SIPARD

Ph: 9774916488

Email:coursedirectorPA@gmail.com

Dr. Rajib Malakar
Assistant Professor & In-
Charge,
Infrastructure
Development

Ph: 9862724592

Email:coursedirectorRD@gmail.com

Contact: State Institute of Public Administration and Rural Development (SIPARD) Arundhuti Nagar, Camper Bazar, Agartala, West Tripura Pin-799003 Ph:(0381)2374048/2374326/237267/2374933

Fax: (0381) 2374048, Email: sipardtri@rediffmail.com

CM Helpline : Your Concerns, Our Commitment!

History of 'CM Helpline' implementation in India:

The implementation of Chief Ministers' Helpline in India is a significant development in the country's governance and public service landscape. Several states in India recognized the need for a dedicated platform to address citizens' grievances and provide a direct line of communication between the government and the people.

Various states have launched their CM's helpline, and to mention a few are Madhya Pradesh, Uttarakhand, Haryana, Karnataka, Uttar Pradesh, Tamil Nadu and Rajasthan. These States have their Web Portals to enable citizens to report issues, seek assistance, and provide feedback on various government services. It has become a vital tool for ensuring transparency, accountability, and efficiency in governance, making it easier for citizens to access government services and voice their concerns, ultimately contributing to better administration and citizen satisfaction. CM Helpline is the Government's commitment for engaging with its citizens and ensure improving public service delivery.

The Chief Ministers' (CM) Helpline '1905' in the form of a 24 x 7 telephone line service was launched statewide on 6th September 2021 to receive and fast track addressals of it's citizens grievances. Earlier, on 15th August, 2021, CM Helpline was launched on pilot basis in Dhalai District. Under the CM Helpline Service, citizens are able to make call to '1905' to lodge their grievances to the public authorities on any subject related to service delivery. The grievances of the citizen is recorded by the call takers at CM Helpline and transferred to the concerned Department(s). Action taken are then updated in the CM Helpline thus ensuring that grievances are addressed by the concerned Departments.

In order to provide 24 x 7 services in CM Helpline, 47 officials are working tirelessly round the clock. Case Record Management (CRM) System, Computer Aided Dispatch (CAD), and Supervisors systems with background application have been installed to auto capture the location and identity of the distressed caller with voice recording system through integrated application.

CM Helpline is also integrated with the Emergency Response Support System (ERSS) of the Tripura Disaster Management Authority. In case of an emergency, CM Helpline will transfer the call immediately to the ERSS. CM Helpline also provides information regarding different schemes and new initiatives of the State Government to the citizens. The CM Helpline is also providing the citizens with an opportunity to ask questions, collect information, give suggestions/feedback to the Government regarding governance.

Besides the toll free number 1905 of the CM Helpline, a portal (cmhelpline.tripura.gov.in) and WhatsApp service (No. 6033374544) are also available. Random surveys are also conducted (through tele calling) at the request of the State Government. This initiative brings the citizens closer to the Government by which the citizens can interact through the CM Helpline.



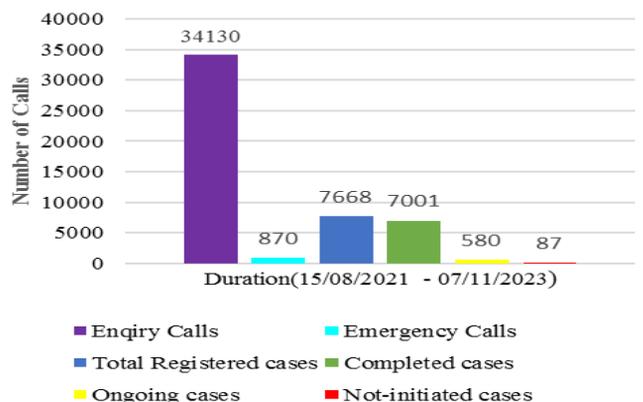
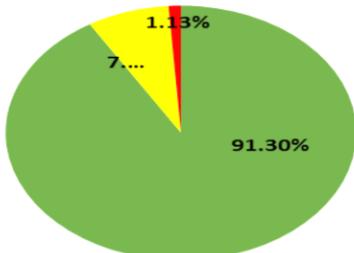
Status from 15/8/2021 to 7/11/2023

Total nos. of calls	Enquiry Calls	Emergency Calls	Registered cases	Completed cases	Completion percentage
61541	34130	870	7668	7001	91.4



Status of cases from 15/8/2023 to 7/11/2023

■ Completed Cases ■ Ongoing Cases
■ Not- initiated Cases



Recap of Training from the month of June 2023

The Civil Engineering Department, NIT Agartala, jointly with the District Administration of Sepahijala District and liaisoning by SIPARD had successfully organized a 2 days' workshop on 'Field Inspection of Civil Works and Quality Control by setting up Low Cost Material Testing Labs' on 15th and 16th June 2023 at NIT Agartala.

The programme was sponsored by the Sepahijala District Administration and SIPARD helped in coordinating the workshop. The objective of the workshop was to, 'Impart awareness and basic knowledge regarding Quality Control and Measures to be taken related to Civil Construction Works to all levels of stakeholders right from Engineers, Block Level Administrators and Elected Representatives of Panchayets'.

Active participation of the NITA faculty and staff members by way of taking class sessions and laboratory sessions along in an interactive mode, had made the workshop an excellent social outreach event. Interactive reading materials were distributed among the registered thirty participants. Every participants was given a certificate after successfully completing the workshop.

The program was inaugurated by the Shri Tinku Roy, Hon'ble Minister of Sports, Govt. of Tripura in the presence of Prof. Sarat K Patra, Director, NIT Agartala, Prof. Swapan Bhaumik, Dean (AA), NIT Agartala, Dr. Asish Badola, Registrar, NIT Agartala, Dr. Rajib Saha, Head, CE Deptt. NIT Agartala, Dr. P P Sarkar, Assoc. Prof. CE Dept & Program Coordinator and Dr. Elizabeth L. Sangliana, Asst. Professor, SIPARD.



Activities of Training Wing (April to December 2023)

TRAINING HIGHLIGHTS:

No. of trainings conducted	- 404 Nos.
No. of trainees	- 1054 Nos.
No. of Training Days	- 12195 Nos.
No. of Trainee Days	- 30954 Nos.

Some of our sponsors



Exposure visit of Elected Representatives of PRIs from Assam and Officials of Panchayat and Rural Development Department, Govt. of Assam



Valediction session addressed by Hon'ble Finance Minister, Shri Pranajit Singha Roy



Inaugural session of Exposure visit of Elected Representatives of PRIs of Assam State and Officials of Panchayat and Rural Development Department, Govt. of Assam



Orientation training of IPS Officers (Probationers) 2022 on 'Land Revenue Administration'

SOME GLIMPSES OF TRAINING COURSES



State Attachment Level D 129



Training on 'Sevottam'

07/2023 12:15

Details of training courses conducted during April to December 2023 [Sponsor Wise]

Trainings Sponsored by Ministries and Organizations of Govt. of India

Sl_No	Department	No. of Courses	Training Days	No. of Trainees	Trainee Days
1	MoRD, Govt. of India	85	252	2315	6936
2	DoPT, Govt. of India	75	202	2079	5105
3	DARPG, Govt. of India	20	31	966	1345
4	NISD, Govt. of India	7	17	296	725
5	NIRD & PR, Govt. of India	5	19	187	659
		192	521	5843	14770

Trainings sponsored by Departments and Organizations under Govt. of Tripura

1	JICA SCATFORM (Forest Department)	71	212	2240	6712
2	SIPARD, Tripura	48	114	1466	3611
3	PWD(DWS), Govt. of Tripura	34	34	769	769
4	Revenue Department, Govt. of Tripura	16	42	865	2329
5	Tripura State Co-operative Bank Limited	12	34	266	780
6	ST&E Deptment, Govt. of Tripura	7	7	164	164
7	Election Department, Govt. of Tripura	5	11	110	206
8	District Administration, Govt. of Tripura	5	13	167	427
9	GA(P&T) Department, Govt. of Tripura	4	48	96	816
10	SW &SE Dept, Govt. of Tripura	4	4	84	85
11	State Pollution Control Board	2	2	64	64
12	TW Dept, Govt. of Tripura	2	5	42	135
13	Home(Police) Department, Govt. of Tripura	1	2	3	6
14	Excise Department, Govt. of Tripura	1	5	16	80
	Total	212	533	6352	16184
	Grand Total	404	1054	12195	30954



Induction training for 'Group C' under 'Compassionate Appointment Benefits of Tripura'



Expanding Livestock based Livelihood Opportunities through MNREGA

Training Initiatives under Social Development Department of SIPARD from the month of July to December 2023

Introduction:

The State Institute of Public Administration and Rural Development (SIPARD) as its mandate, conducted a series of trainings during July 2023 to December 2023 aimed at empowering individuals under the Social Development Department with the latest skills and knowledge in the area of Social Issues and Social Development.

Number of Trainings and Sessions:

During the second half of 2023, SIPARD organized a total number of 88 training programmes having around 1056 sessions. These programmes covered a diverse range of topics, covering Public Policy, Rural Development, Environment Issues and Health Care, Trans Gender Issues, Self Employment Strategies etc. The Institute's commitment to offering a broad spectrum of training programmes reflects its commitment to meet the evolving needs of professionals and field functionaries in the concerned field.

Participant Engagement:

Together, the trainings reached out to a total of 2,112 participants who participated in a combination of both In-House and Off-Campus programmes. 1398 Government Officials, SHGs, JFMCs, EDC members etc were covered in the Off-Campus trainings conducted in various Blocks throughout the State.

On the other hand, a total of 714 participants took part in the trainings that took place within the SIPARD campus. Active participation and positive feedback from participants highlight the success of SIPARD's training initiatives during the period.

Sponsoring Entities:

SIPARD's training programmes were possible through collaborations and sponsorship by multiple sponsoring entities which included Government of India Ministries and State Government Dept and foreign funded agencies such as JICA. Some of the GoI sponsored programmes were NISD, NIRD, DOPT, MORD and state government departments like Revenue, TWD, Election and Forest Department under JICA sponsored SCATFORM project which alone sponsored 70 programs for EDCs/SHG etc during September-December,2023. The diversity of sponsors emphasizes the recognition of SIPARD's role as a hub for professional development and knowledge dissemination in the public administration and rural development sectors as both an Administrative Training Institute(ATI)and State Institute of Rural Development



Off-campus & In-campus Trainings:

Of the total 88 trainings conducted, 66 took place outside the campus in the Blocks, Sub - Divisions and District Head quarters. This strategic approach allowed SIPARD to extend its impact beyond the Institute's premises and cater to a wider audience at the cutting edge.



Social Defence Issues and Transgender Act at Udaipur during 25-30.9.23 sponsored by NISD, GoI

The remaining 22 trainings were held in SIPARD's campus, providing a focused and immersive learning experience for participants who attended the trainings at SIPARD.



Level D-129 State Attachment Training of CSS Officers from 27.11.23 to 9.12.2023 sponsored by ISTM, GoI



SHG Formation, Nurturing & Management of Revolving Fund for Block/Range from 18-20.12.2023 sponsored by JICA (SCATFORM)



Cyber Crime from 3-5.9.2023 Sponsored by DoPT, GoI



Workshop on Prevention of SC/ST Atrocities Act 1989 held on 18.11.2023 Sponsored by Tribal Welfare Department



Acts & Rules for Registration Works & Smooth Service Delivery to Citizens on 9.12.23 sponsored by District Registrar, West District

TRAINERS DEVELOPMENT COURSES

~Er. Arpita Chaudhuri

Assistant Professor & Head of Training Wing, SIPARD

State Institute of Public Administration and Rural Development is the state level training Institute to conduct different categories of training courses for the Officers / Officials of the state. One of the mandate of the Institute is to conduct 'Training of Trainers' courses to develop pools of professional trainers and resource persons for the State. The Department of Personnel and Training, Govt. of India accordingly sponsors 'Trainers Development Programmes' in the Administrative Training Institutes of the various states for this purpose. This effort of DoPT, GoI helps in developing trainers in training technology and help the Institutes deliver training in a systematic manner.



During 2023-24, the Institute had conducted 6 nos. of Trainers Development Programmes for the officers of the State from different departments. Training skills were imparted in the following areas - Evaluation of Training (EoT), Experiential Learning Tools (ELT), Management of Training (MOT), Mentoring Skills, Facilitation Skills, Systematic Approach to Training (SAT) and National Training Policy (NTP).



COMPUTER TRAINING FOR LAMPS AND PACS OFFICIALS

Large Area Multi-Purpose Cooperative Societies (LAMPS) and Primary Agriculture Cooperative Societies (PACS) are the two important driving forces towards the development of cooperative movement in the State.

The upliftment of the socio-economic life of the people associated with cooperatives in the rural areas depends on different activities of the LAMPS and PACS.

In order to enhance the capacity of the officials of the LAMPS and PACS, SIPARD in association with Tripura Sate Cooperative Bank Limited, NABARD and Co-operation Department, conducted 12 nos. of 'Basic Level Computer Training Courses' for 266. Managers and other office bearers.



TRAINING COURSES ON SEVOTTAM

~Er. Arpita Chaudhuri

Assistant Professor & Head of Training Wing, SIPARD

The 2nd Administrative Reforms Commission in its 12th report entitled 'Citizen Centric Administration, the Heart of Governance' had recommended to make the government organizations more transparent, accountable and citizen friendly. Therefore, in order to achieve this objective, the Department of Administrative Reforms and Public Grievances (DARPG), Govt. of India documented a framework called 'Sevottam' which means 'Uttam-Seva' or 'Excellence in Service Delivery'.



Sevottam is an administrative measure to improve the quality of public services in administration. To disseminate the objectives of Sevottam and to encourage transparency, accountability and citizen centricity in the administration, SIPARD had conducted twenty training courses attended by 966 trainees. These courses were all sponsored by the Department of Administrative Reforms and Public Grievances (DARPG), Govt. of India and conducted in all eight districts headquarters of the State and at SIPARD.



Some concepts and services which promote 'citizen centricity' were the contents of the Sevottam trainings. Eminent resource persons from the administration and educational institutes in the State, shared their knowledge and views with the participants. Employees from different departments and Elected Representatives participated in these training courses.



The State Institute of Public Administration and Rural Development (SIPARD), Tripura successfully imparted a 5 (five) day training programme on 'Village Development Plan Preparation' from 3rd to 7th July, 2023 at the Conference Hall of Executive Engineer, Rural Development Department, Sepahijala District.

**5 Day Orientation Programme on
Village Development Plan Preparation
Duration: 3-7 July, 2023**

Organised by - SIPARD & District Administration, Sepahijala District



The District Administration of Sepahijala District took a noble initiative in developing 13 Gram Panchayats and Village Committees as Model Villages. In this regard, the Gram Panchayats and Village Committees have been mandated to prepare Village Development Plans (VDPs) for economic and social development of their villages. They are encouraged to make maximum utilisation of the local resources available to them which include economic, social, infrastructure and personal development.

To prepare a Village Development Plan, there is a need for synergy and convergence between the development agencies besides their active involvement in the whole development process itself. The involvement of local community and community based organizations (CBOs) in the planning process is very crucial for the preparation and implementation of a fruitful and successful Village Development Plan. In order to ensure the participation of community members in the process of planning the role of elected representatives and local body officials is very vital. Therefore the philosophy behind the planning process needs to be imbibed by them. Keeping these in mind, the District Administration had requested SIPARD to impart the 'Hands-on Training' for all the key stakeholders who are responsible in the preparation of Village Development Plan (VDP). Accordingly, a 5 (five) days training programme on 'Village Development Plan (VDP) Preparation' was organised by SIPARD from 3rd to 7th of July 2023 in collaboration with the District Administration of Sepahijala District to train the in-service Officers and Elected Public Representatives of the concerned local bodies.

The course had the following envisaged objectives -

- To orient the participants on the rationale and methodology of Village Development Plan (VDP)
- To familiarize the participants on the process and necessary components of VDP and
- To provide knowledge and inputs to rollout the activities at the local level.

The course was divided into three segments namely,

- (i) Introduction to the concepts in context to VDP formulation,
- (ii) Overview of Rural Development Programmes for integration in VDP and
- (iii) Preparation of the Village Development Plan.

The two main resource persons of the programme were Dr. Rajesh Chatterjee, Asst. Professor, Dept of Rural Studies, Tripura

Navigating the Future: Unveiling the Logistics School of Excellence

~Er. Susanta Dutta, Head, SOL

In order to develop the entire logistics ecosystem in the country, Hon'ble Prime Minister of India launched the 'National Logistics Policy 2022' on 17th September, 2022. The target for achieving the vision of the National Logistics Policy are to (i) Reduce cost of logistics in India comparable to global benchmark by 2030; (ii) By 2030 improving the logistics Performance Index to be amongst the top 25 countries and (iii) Create data driven decision support mechanism for an efficient logistics ecosystem.

Hon'ble Union Minister, Shri Sarbananda Sonowal, in the presence of Prof (Dr) Manik Saha, Hon'ble Chief Minister of Tripura inaugurated the School of Logistics, Communication & Waterways at Agartala on 11th January, 2023. Shri Sanjeev Ranjan, IAS, Union Secretary, Ministry of Ports & Shipping, Govt of India and Shri J.K Sinha, IAS, Chief Secretary, Govt of Tripura, along with other dignitaries were present to witness the occasion.



Inaugural Programme of Workshop on 'Tripura Landlocked to Land Linked' on 17.9.23

The School of Logistics, Communication & Waterways, has been established under the administrative control of the State Institute of Public Administration & Rural Development (SIPARD), AD Nagar, Agartala and the Transport Department, Govt of Tripura as the Nodal Department. The newly set up School, aims to provide world-class education and training to the region's talented individuals, allowing them to excel in the transportation and logistics industry.

The School's mission is to tap into the economic potential of the Northeast by harnessing the human resources of the region's waterways and transportation sector, as outlined by Hon'ble Union Minister. The School of Logistics, Communication and Waterways aims to improve the logistics and transportation sector by conducting research, training, workshops, and seminars for various types of stake-holders, including businesses, exporters/importers, Chambers of



Seminar on Connecting Tripura: From Landlocked to Landlinked

Commerce and Industries, local entrepreneurs and tourist operators. To establish a framework for academic and research co-operation in the area of mutual interest, one 'Memorandum of Understanding' (MoU) was signed between the Inland Waterways Authority of India (IWAI), Transport Department, Govt of Tripura and the State Institute of Public Administration and Rural Development (SIPARD), AD Nagar.

A seminar on 'Tripura-Land locked to Land Linked' was organised jointly with Confederation of Indian Industry (CII) on 2nd September, 2023. The Chief Guest of the occasion, Shri J.K Sinha, IAS, Chief Secretary, Govt of Tripura, inaugurated the seminar in the presence of Shri. Arif Mohammad, Asst High Commissioner of Bangladesh, Shri U.K Chakma, IAS, Secretary, Transport Department, Govt of Tripura and other dignitaries from the State Government and business houses. The Chief Guest outlined the benefits of the present connectivity of Tripura and simultaneously highlighted the necessity and requirements for more

interstate connectivity to improve the scope of business. He also highlighted the scope of trading and business with foreign countries, once the on-going projects of road and rail connectivity are completed.

Few more programs which were organised by the Centre were on the following topics

- 'Present and Future Prospects of Trade and Commerce with Bangladesh through Tripura' at MBB University on 25th August, 2023
- 'Cross Border Trade Connectivity : Role of Media' at the Agartala Press Club on 28th September, 2023 and
- 'International Connectivity with Tripura and Business Opportunities' at the Institution of Engineers(I) Tripura State Centre on 29th September, 2023.

The School of Logistics, Communication & Waterways, is committed to go ahead in fulfilling its objectives in the days to come.



Seminar on the Role of Media in the Cross Border Trade Connection organized in the Press Club, Agartala on 28th September, 2023

"From 13-14 per cent logistics cost, we should all aim to bring it to single-digit as soon as possible. This, in a way, is a low-hanging fruit, if we have to become globally competitive"

-Prime Minister of India Sri Narendra Modi

CONSTRUCTION OF NEW HOSTEL BUILDING:

The work of construction of the new hostel building (ground floor) started in 2022 with future provisions of two more floors. The work is being implemented by Rural Departments(Engineering Wing) and at present finishing works such as fitting, fixing of tiles, marble, painting etc. are in progress. There is provision of 4 double bedded rooms with attached washroom facilities. After completion of the work, 8 guests can be accommodated in the new hostel building



CONSTRUCTION OF MULTIPURPOSE HALL

The construction of a Multipurpose Hall was carried out by the Rural Development Deptt, (Engineering Wing). At present, the civil works including internal



electrification has been completed. The ground floor of the building will be used as conference hall/training hall and the basement can be used for any other purpose as deemed fit. The work of seating arrangements and the other ancillary works of multipurpose hall will be started soon.

EXTERNAL LIGHTING ARRANGEMENT:

The external lighting arrangements of the SIPARD campus have been upgraded to give a new look by the Rural Development Department (Engineering Wing) as Implementing Agency.



The outside lighting of SIPARD's complex is now fully

covered by LED lightning, which has not only increased the safety and security of the complex but also enhance the beauty of SIPARD's campus, especially by night.

UPGRADATION AND REPAIRING OF EXISTING BUILDINGS OF SIPARD:

The maintenance works under taken by the Rural Development Department (Engineering Wing) as Implementing Agency of SIPARD's Administrative Building, was completed in early 2023 as per provision of the sanctioned estimate.

Some additional works like that of auditorium, few more aluminum windows, fixing of M.S grill, roofing on the outer side (office room) verandah etc. are required to be executed and accordingly the work will be started soon.

Beautification of SIPARD:

The beautification of the SIPARD's garden is carried out by the Horticulture Department.

Some of the major activities carried out under the beautification project are, development of lawn with green carpet grass, decoration With ornamented and exotic foliage plants, semi-hardy plants and an introduction of various new indoor plants.



PM Gati Shakti – A Paradigm Shift in Infrastructure Development

Er. Susanta Dutta

Head

School of Logistics, Communication & Waterways

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In the Post-Independence era, the government of India initiated a ‘Minimum Need Program’ (MNP) wherein, rural road construction was a component. Subsequently another scheme, ‘Basic Minimum Services’ (BMS) was launched replacing the earlier MNP, where too rural road connectivity was given importance. It was felt by the government that in order to boost the rural economy of the country, a sustainable program was required for connecting rural areas and thus the ‘Pradhan Mantri Gram Sadak Yojana’ (PMGSY) came into existence. It can be said that in the Independence era of the country, PMGSY can be considered as the first programme which has been comprehensive and well planned in providing rural connectivity by way of ‘All-Weather Roads with necessary culverts and cross drainage structures’.

In the past, a number of programmes were launched and executed to improve rural infrastructure of the country but most of the projects were taken up in silos, causing more problems in the economy and management issues.

In order to boost the economic growth of a country, a unique project was essential and thus the Hon’ble Prime Minister of India announced the ‘Prime Minister GatiShakti National Master Plan’ (PMGSNMP) for Multi-modal connectivity infrastructure in all the economic zones of India to provide competitive advantage for manufacturing in India. This effort, aims to bring all relevant ministries and departments of government of India together and create a ‘Digital Platform’ for a more holistic and integrated planning of projects. The PMGSNMP project will interconnect ministries of Indian Railways, Indian Roadways, Airways, and Waterways etc. for easy movement of goods. It will also enable transparency in monitoring the projects and provide information about the upcoming connectivity projects focusing around India’s citizens, industries, manufacturers, farmers and villages among others.

The PM GatiShakti Master Plan is designed to enhance efficiency by having an integrated approach using latest satellite imagery for visual understanding, coordination among all the stakeholders, synchronization in implementation of projects, planning tools for route planning, land acquisition, permissions and congestion reduction with dashboard based periodic monitoring system to assess the progress of projects. It has also leveraged technology extensively with development of spatial planning tools with ISRO imagery by Bhaskaracharya National Institute for Space Applications and Geoinformatics (BISAG-N). PM Gati Shakti is based on six pillars namely :

- i. Comprehensiveness
- ii. Prioritization
- iii. Optimization
- iv. Synchronization
- v. Analytical and
- vi. Dynamic.

A three tier institutional framework is placed for rolling out, implementation, monitoring and support mechanism of the project which are as follows:

- i. Empowered Group of Secretaries
- ii. Network Planning Group and
- iii. Technical Support Unit

Each Group / Unit is empowered to prescribe the framework and norms for undertaking any amendments in the Master Plan with mandated to review and monitor implement of the PM GatiShakti to ensure logistics efficiency.

The National Master Plan of PM GatiShakti has already been integrated with more than 1400 layers of data from the various Central Ministries and States, giving it a complete imagery and location of any particular project.

This Master Plan is a forerunner in bringing about systematic and effective reforms in the infrastructure sector to reach India’s economic growth target of 5 trillion US Dollars by 2025.

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**A glimpse of
JICA(SCATFORM)sponsored trainings
held at SIPARD from July–December
2023 Promoting Knowledge,
Cooperation and Growth**



**State Attachment Training Programme to
Tripura : ISTM Delhi, Sponsored program for CSS
Officers**

On the request of The Institute of Secretariat Training and Management (ISTM), New Delhi Government of India, to conduct Level 'D' State Attachment Training Programme for Section Officers/ Under Secretaries of Central Secretariat Service, the SIPARD has conducted two batches of training to Trainee officers namely 'Level D 124' and 'Level D 129' during July and December 2023.

The trainee Officers are sent to various districts of Tripura to see how the administration functions and study the various programmes that are implemented. The Trainee Officers are attached to the state for 14 days during which they also study the District Administration functioning at the Collectorate, Sub Division and Block Levels. As a part of their assignment, the Trainee Officers have to study and present their findings on implementation of 2 schemes per district and group wise i.e., a Central Scheme and a State Scheme.



27-29.11.2023 at PRTI, Udaipur

JICA, or the Japan International Cooperation Agency, is a Governmental Organization that plays a crucial role in Japan's international development efforts. Established in 1974, JICA operates under the jurisdiction of the Ministry of Foreign Affairs and the Ministry of Finance in Japan. Its primary mandate is to promote socio-economic development and poverty reduction in developing countries. JICA has been actively involved in supporting various development projects across India. Their focus areas typically include infrastructure development, healthcare, education, and other sectors that contribute to the overall socio-economic development of the country.

Under the Forest Department of Government of Tripura, JICA is funding a project called JICA (SCATFORM). It is funded by Japan's ODA Loan and managed by the Tripura Forest Department. Its objective is to improve forest quality through sustainable management, conservation, and livelihood development. The project in the July to December 2023 covered 8 districts, including Gomati Wildlife Sanctuary, with 450 Joint Forest Management Committees and 1350 Self-Help Groups. SIPARD was asked to help in providing training for SHGs, JFMCs, and the forest officials at the cutting edge by conducting programs on "Intersectoral Convergence", "SHG formation", "Livelihoods and JFMC/EDC Management". The Block Development assisted with logistics, and the Forest Department Officers ensured participants attendance and supervision of the trainings. The trainings have been conducted by trained trainers of SIPARD and Programme Managers of JICA. From the month of July to December 2023, a total of 70 training programmes were conducted in various Blocks and District Headquarters of Tripura where a total number of 2232 participants participated. The participants were Economic Development Committees (EDC) members, Self Help Group (SHGs), Joint Forest Management Committees (JFMC) members, etc.



Studies conducted by Level D -124

Districts	Central	State
West	Central: MGNREGA (RD)	State : Chief Minister Model Village Scheme
Khowai	PMAY-G	Chief Minister's Swanirbhar Parivar Yojana – CMSPY
Sepahijala	Pradhan Mantri Awas Yojana	TRLM
South	PMAY-G	Mukhyamantri Sustho Shaishob, Sustho Kaishore Abhiyan (MSSSKA)
Gomati	Ayushman Bharat	Vidya Jyoti
Dhalai	PMAY-G	Chief Minister's Rubber Mission (CRRM)

Studies conducted by Level D -129

Districts	Central	State
West	TRLM	Chief Minister Model Village Scheme
Khowai	Pradhan Mantri Awas Yojana	Chief Minister's Swanirbhar Parivar Yojana
Sepahijala	Pradhan Mantri Awas Yojana	Mukhyamantri Samajik Sahayata Prakalp
Gomati	Ayushman Bharat	Vidya Jyoti



Title: My Internship Experience at the State Institute of Public Administration and Rural Development(SIPARD)

*~ Prerona Bhattacharjee
Intern, Social Development ,SIPARD*

Embarking on the journey of professional development, I have got the privilege of being an Intern at the State Institute of Public Administration Rural Development (SIPARD), Agartala as a University Student and the experience that I am gaining here as a full time Intern at the Institute, has proved to be a pivotal chapter in my educational and professional journey, providing me with invaluable insights into the intricacies of social and rural development, public administration and governance in general.

I started my journey here at SIPARD during a 15 days Summer Internship at SIPARD, which was suggested by our then Head of Department (Economics), Dr Indraneel Bhowmik. Upon arriving at SIPARD, we were warmly welcomed by Dr. Rajib Malakar, Assistant Professor, Rural Development, SIPARD, wherein, we were divided into groups. I was fortunate enough to work under the guidance of Dr. Elizabeth L Sangliana, Assistant Professor, Social Development and Head of Research Wing, SIPARD. During this time, I was asked to work on 'Self-Help Groups' (SHGs), where I studied the 'Economic Upliftment of Women through Self-Help Groups (case study of two Blocks)'. From the research study I conducted, I learned the power of how the SHGs can change the lives of rural women, make them economically independent and give them the opportunity to participate in taking important decisions both at home and in society.



Visit two blocks during 15 days Summer Internship Days

Situated at the junction of academia and practical application, the State Institute of Public Administration Rural Development (SIPARD) has served as an ideal environment for an aspiring Intern like me, wherein its mission is to bridge the gap between theory and practice, and its goal, to equip people with the skills and knowledge needed to promote sustainable social and rural development with effective good governance.

The first 15 days were literally a comprehensive introduction to the world of Public Administration and Rural Development. The exposure was enlightening, but left me with a thirst for more insatiable curiosity to delve into the challenges and triumphs of this dynamic field. To my surprise and delight, the Institute paved the way for me as a full-time Intern for a year. Realizing the value of a long-term commitment, I eagerly accepted the opportunity to delve deeper into the activities of the Institute.

Right from day one itself, I was warmly welcomed into a vibrant and dynamic work culture. The Institute and its team of experienced professionals and researchers made a conscious effort to foster a collaborative environment where ideas flowed freely and learning was two-way. As I transitioned from a short-term observer to a more engaged contributor as I joined the 1 year Internship program of SIPARD after the short 15days Internship, my responsibilities evolved. The Institute offered me opportunities to actively participate in the ongoing trainings, creating an environment where my ideas and efforts were not only welcome, but also important for the collective development of the group. The extended internship is not only expanding my knowledge, but also is giving me an opportunity to explore various aspects of public administration, social and rural development.

The extended tenure is making it possible to develop my skills more thoroughly. From trying my hands in data analysis techniques to mastering the intricacies of training management, the Institute has provided a conducive environment for skill development. Another most rewarding aspects of my extended tenure was the opportunity to make lasting professional connections. Colleagues and mentors are becoming more than guides. The supportive environment fosters not only professional growth, but also personal connections that has added depth and meaning to my ongoing internship experience

My Internship at the State Institute of Public Administration and Rural Development is a transformative experience-from a keen observer to a full-time Intern, that is exceeding my expectations. It gives me the opportunity to witness the impact of public policy on rural development, learn from experienced professionals and meaningfully participate in life-improving projects. Reflecting on this experience, I am grateful for the growth, knowledge and skills I am gaining, which undoubtedly is shaping my perspective and preparing me for future endeavors in public administration and rural development.

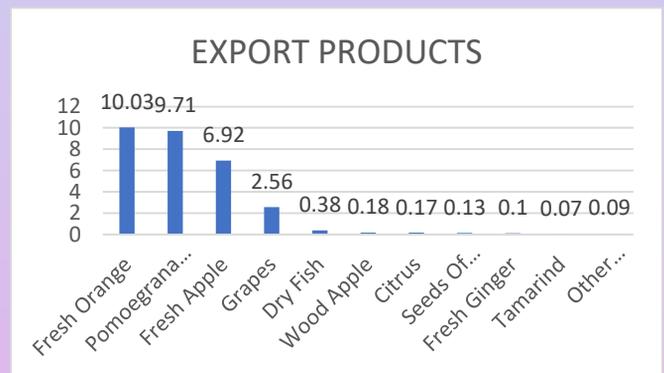
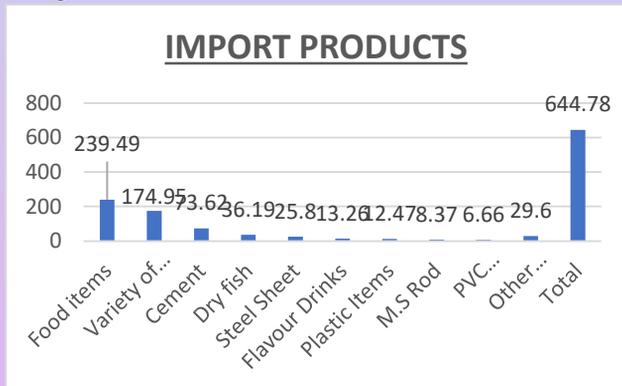
Last but not the least, I thank to Almighty God and my mentor Dr. Elizabeth L Sangliana Mam, under whose constant guidance I am working and wish to serve the people of the state better in the near future.

Title – ‘Boosting Bilateral Commerce : Exploring the Flourishing Trade Between Tripura and Bangladesh’

Trade between Tripura, a state in northeast India and Bangladesh, has seen significant growth in recent years. The proximity of Tripura to the Bangladesh border has facilitated trade and has been beneficial to both regions. This article will delve into the amount of trade volume between Tripura and Bangladesh, highlighting the various factors contributing to this booming trade relationship.

The trade volume between Tripura and Bangladesh has witnessed a remarkable increase over the past decade. In 2010, the trade volume stood at around ₹163.3 Crore, which has now escalated to a staggering ₹1008.4 Crore. This growth can be attributed to several key factors, including improved infrastructure, simplified customs procedures and enhanced transportation links. One of the primary drivers behind this remarkable growth in trade, is the development of land routes connecting Tripura to different parts of Bangladesh.

The establishment of the Agartala-Akhaura rail link and the ongoing construction of the Indo-Bangladesh Friendship Bridge over the Feni River will significantly change the movement of goods between both regions. These transportation links will reduce the dependency on traditional sea routes, allowing for faster and more efficient trade.



Additionally, the introduction of simplified customs procedures has played a crucial role in fostering trade between Tripura and Bangladesh. Both governments have made concerted efforts in streamlining the customs clearance processes, reducing paperwork and bureaucratic hurdles. These efforts have resulted in faster clearance of goods at the border, leading to a more seamless trade experience for businesses on both sides.

Furthermore, the geographical proximity between Tripura and Bangladesh has provided a unique advantage for trade. The borders between the two regions is relatively porous, allowing for the easy movement of goods and people. This has facilitated cross-border trade, with small-scale traders being able to engage in regular cross-border transactions without significant barriers.

The trade between Tripura and Bangladesh is not limited to any specific sector but spans across various industries. Agricultural products, textiles, electronic items and automobile components which are among the key commodities being traded. Tripura exports offer a range of goods including fruits, vegetables, bamboo products and other natural resources, while Bangladesh exports textiles, garments, and consumer goods to Tripura.

The economic benefits of this flourishing trade relationship are significant for both Tripura and Bangladesh as increased trade has resulted in job creation, improved standards of living and the overall economic development of the region. The surplus trade balance for Tripura, with exports surpassing imports, has further boosted the State's economy and encouraged local industries to expand their production capacity.

In conclusion, the trade between Tripura and Bangladesh has experienced substantial growth in recent years, driven by improved infrastructure, simplified customs procedures and enhanced transportation links. The proximity of the two regions, along with the evolving bilateral relations, has provided a unique advantage for trade between Tripura and Bangladesh. As this trade relationship continues to thrive, it is expected to contribute further to the economic development of both regions and strengthen the ties between India and Bangladesh.

And last but not the least, I would like to extend my sincere gratitude to Dr. Elizabeth L. Sangliana, Assistant Professor & Head - Research Wing, SIPARD for giving me the opportunity to write about the Bilateral Commerce: Exploring the Flourishing Trade Between Tripura and Bangladesh. I am immensely thankful to Er. Susanta Dutta, Head, School of Logistics, Communication & Waterways, SIPARD for the guidance, support and insightful feedback throughout the writing process. Their expertise and encouragement were instrumental in shaping the direction of this article.

~Hitabrata Chakraborty
Intern, SOL, SIPARD

Title : Empowering the Powerless- An Insightful approach toward Gender Equity

~ Kundhan Saha, Intern, SIPARD

The State Institute of Public Administration and Rural Development (SIPARD) is an established training institute of Tripura since the year 1993. The Institute has become a pioneer of excellence in fostering knowledge and skills among officials from different sectors of the Government. Its approach goes on conventional training methods, emphasizing practical strategies and dealing real world scenarios. The trainings throughout the year includes Rural Development programs like Rural policy and planning to Capacity building programs to Financial management programs to Panchayat Administration programs to different Information Technology programs etc.



Group Photo of the participants of the Promoting Gender Equality (Batch II)



Gender Equality for Development

Recognizing the importance of gender perspective into administrative practices, SIPARD has taken initiative to give trainings on different gender related issues. The trainings are being conducted under the guidance of Dr. Vandana Sinha (Guest Faculty, SIPARD). A number of trainings are completed since the month of July. The major areas that are being covered during the training sessions includes the importance in the meaning of 'gender', 'gender equality' and 'gender sensitization'. An elaborative knowledge on gender issues will bring variety of perspectives, and approaches to problem-solving. When both men and women contribute their unique insights towards any work, it leads to more effective decision making processes. After the Independence to this day, Indian government brought many laws related to gender issues, women empowerment, child-safety etc, and these laws had been reformed many times. The trainings are now empowering with the knowledge of these different laws to the officials. A total of 26 trainings are completed with the participation of 142 Panchayat Secretaries and members, 304 Anganwadi workers and supervisors, and 50 SHG members. The participation of these people will bring a gender neutral thinking and approach in their respective work fields, and they can handle the challenges if any occurs on their areas. The trainings will be always more inclusive and supportive work culture.

In summary, gender equality is not only a moral imperative but also a strategic advantage for organizations. Embracing diversity and creating an inclusive workplace culture that values all employees, regardless of gender, leads to stronger, more resilient, and successful organizations. SIPARD's training initiatives likely raise awareness among government officials about the significance of gender equality. This heightened awareness can lead to a positive shift in attitudes and behaviours, reducing gender-based discrimination.



Legal Empowerment of Women Batch IV



Gender Sensitization Batch III

Title - Empowering Rural Workforce for Transforming Tripura

The State Institute of Public Administration and Rural Development (SIPARD), as an apex Training Institute under the Government of Tripura conducts diverse training programmes on different verticals viz. Public Administration, Rural Development, Social Development, Computer Science, Gender and Legal Issues etc.

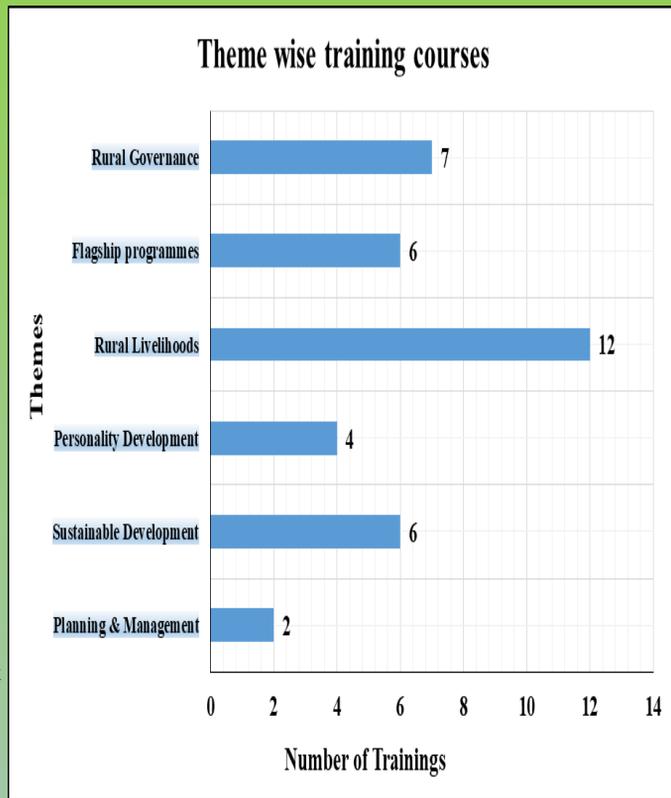
During the current financial year, the Course Director in Rural Development conducted 37 Trainings programmes on various rural development issues. Which are classified into six (6) major themes.

A gist of the theme wise programmes conducted are given below :

Planning and Management :

Under this theme, two programmes were conducted namely 'Project Development and Proposal Writing' for 28 middle and junior level government officials. The basic concept of project formulation was discussed with hands-on exercise on 'Detailed Project Report (DPR) writing' to enable the Trainee Officers to write better Project proposals .

Another programme conducted was, 'Planning and Management of Rural Development Flagship Programmes' which was imparted to 18 officials of Rural Development Department and allied sectors On Managerial Skills for Project Implementation.



Project Development & Proposal Writing

Sustainable Development :

Six (6) programmes have been conducted on issues related to 'Sustainable Rural Development'. The trainees of the courses were from various backgrounds and Departments as 'sustainable development' is a universal agenda.

Among the participants were University students (33 nos), representatives of Civil Society Organizations (28 nos), NSS Volunteers (25 nos), Rural Development functionaries and elected representatives of various local bodies (65 nos.) etc. The training courses covered the United Nations agenda on Sustainable development goals and its localization strategies besides other Related topics.



Village Development Plan Preparation

Rural Livelihoods :

Sustainable Rural Livelihoods is the epicenter for development of rural community. Twelve (12) programmes have been conducted so far, on the issues related to strengthening rural livelihoods for around 200 District and Block level rural development functionaries.

The trainees have been oriented on various livelihood development strategies, livelihoods planning through convergence etc.



Planning & Promotion for Farm & Non-Farm

Flagship Programmes

Under the theme 'Flagship Programme' around 150 officials of Rural Development Department have been trained on two major Central Sector Schemes viz. MGNREGA and DAY-NRLM.

Five courses have been conducted on the issues related to Mahatma Gandhi NREGS Planning, out of which four programmes were conducted in Off-Campus mode in four districts. The Institute has developed 30 District level Master Trainers on Mahatma Gandhi NREGS Planning through a 'Training of Trainers Programme'. The resource persons' pool has been utilized for imparting the district level training programmes.



Convergence of RD Programme for Strengthening Rural Livelihoods

Rural Governance

The Tehsildars of Revenue Department play a very important role in the rural areas in delivering public services to the public. Therefore, the issues related to revenue law and procedures has been covered under this theme and around 80 Tehasildars have been trained in five batches.

Apart from this, two batches of trainings were conducted for 50 Block level Rural Development functionaries on Governance Issues for Effective Implementation of Development Programmes. Rural Development functionaries who attended the programmes were Panchayat Secretaries, Rural Programme Managers, Panchayat Extension Officers, Public Representatives, CBOs etc.



Good Governance for Effective Implementation of Development Programmes



Title: Developing Positive Attitude for Excellence at Work Places
Organized by: SIPARD & DoPT, Govt. of INDIA
Duration: 20th-22th September, 2023

Personality Development

Personal Development, is one of the key aspects of development. And thus, four training programmes have been conducted under this theme such as 'Leadership Development', 'Developing Positive Attitude at work places', 'Behavioral Skills' and 'Youth Leadership' related issues. Around 100 participants from various development sectors have been trained on these themes.

As Rural Development Trainings of SIPARD continue to bridge the gap between theoretical knowledge and on-the-ground implementation of various schemes and programmes, our trainings have proven to be a vital catalyst for positive change in rural Tripura. Through its impactful Rural Development training courses, SIPARD paves the way for transformative progress in communities, fostering a brighter and more resilient future for rural Tripura.

~Diptanu Chakraborty
Intern, SIPARD

A glance into the window of the Research Wing of SIPARD

A Research Wing in SIPARD was constituted in 202_, since then a lot of studies are being conducted. Even before the Wing was set up, studies were being conducted, but now, with the separate Wing being created, it has become a mandate and responsibility of the Wing to come out with research studies which are segregated into three types mainly small, medium and major studies depending on various factors.

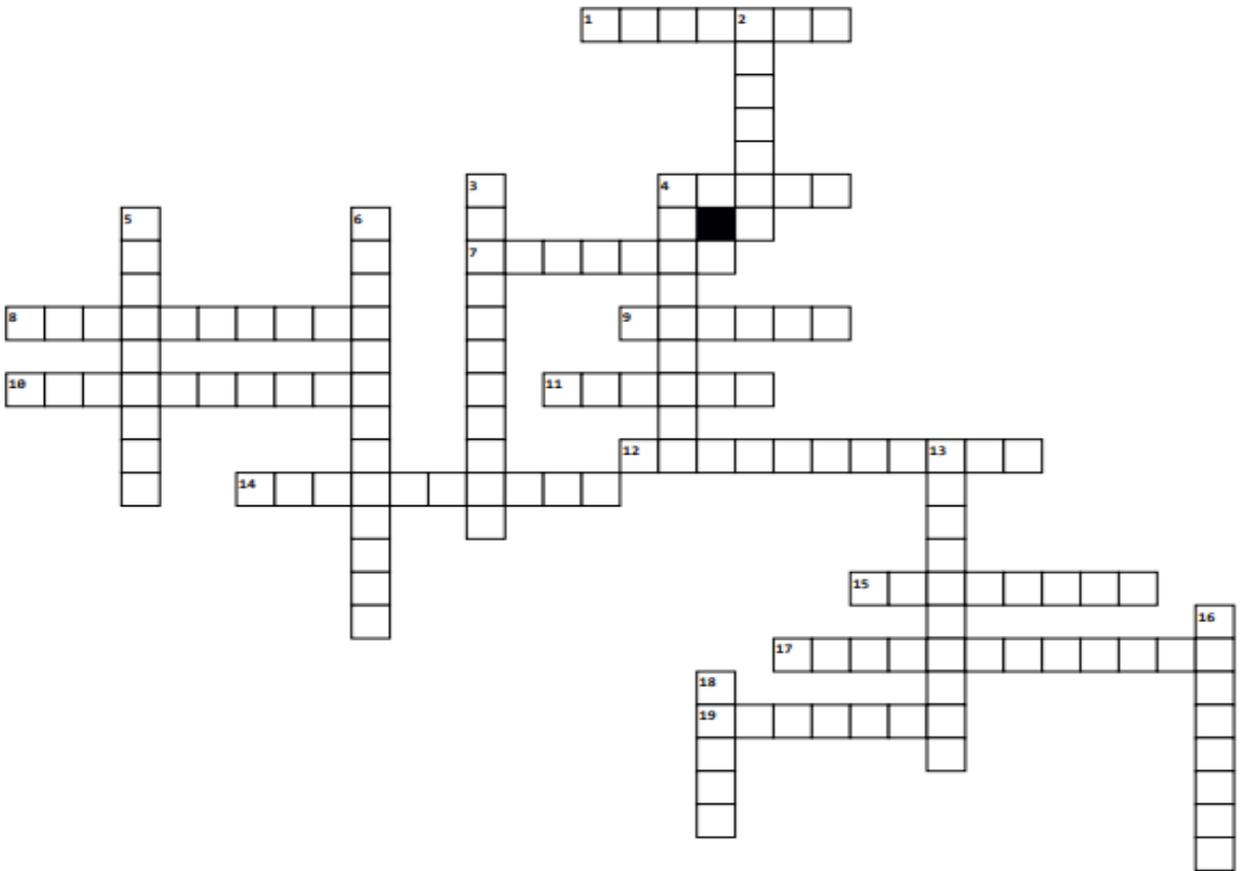
The Interns of SIPARD generally conduct small studies during their Internship period of 6 months extendable to a year besides their other activities. SIPARD also conducts Research works and Surveys for other Government Departments based on the requirements of the Department/s. Some of the conducted and ongoing works are listed below :

Sl. No	Name of Intern, SIPARD Batch of 2023-24	Topics of Research/ Survey/Assessment Works	Status
Studies conducted by the Interns of SIPARD			
1	Varsha Kumari Reang	Practice of Dowry in South Tripura	Submitted
2	Pritam Debbarma	Water & Sanitation problem in Rural Village Nidaya	Submitted
3	Nibedita Mog	Gender Inequality in Wage Distribution among Daily Labourers in Construction sites in Kami Kwthar (West Tripura, Agartala)	Submitted
4	Nabanita Bhowmik	Status of Effective Rural Local Governance in Tripura: With Special Reference to Gomati District	Submitted
5	Moutushi Bhattacharjee	Socio economic condition food delivery workers	Submitted
6	Aruna Debbarma	A Study on Effect of Rubber Cultivation	Submitted
7	Nabin Roy	Impact Assessment Study of SHGs in Tripura	Ongoing
8	Surajit Debnath	Impact of COVID 19 on Micro, Small & Medium Enterprises (MSME) sector in Tripura	Submitted
9	Anjali Deb	SHG in the development of Entrepreneurship	Ongoing
10	Bikash Debnath	A survey on utilization of Women Safety alert application by women in Tripura	Ongoing
11	Riya Sutradhar	Library security system for SIPARD library	Ongoing
12	Kakali Saha	An assessment of Intellectual Property Rights & Traditional Knowledge in India	Ongoing
13	Arpita Das	Impact of Pig Farming on Rural Women of Sipahijala District	Ongoing
14	Moingsrangti Reang	An assessment of Solid Waste Management in Camper Bazaar Area	Ongoing
15	Hitabrata Chakraborty	Digitization & Skilling - A key driver for Efficient Logistics	Ongoing
16		Exploring the Dynamics of Crime in Tripura : An In-depth Analysis	Ongoing
17	Prerona Bhattacharjee	Unemployment among the Educated Youths in Tripura: A case study of West Tripura District	Ongoing
18		An assessment of prevalence of Domestic Violence against women in the state of Tripura	Ongoing
19	Arbin Singha	Productivity and sustainability of assets created under Mahatma Gandhi NREGA in Tripura.	Ongoing
20	Florence Darlong	Culture globalisation - local culture, diversity and interaction. A study from Darlong Community of Tripura	Ongoing
21	Kundhan Saha	A Survey of women empowerment through use of technology	Ongoing
22	Diptanu Chakraborty	Paperless institute: A study on SIPARD	Ongoing
23	Sima Debbarma	Impact analysis of Handloom Weavers: A study in West Tripura and Kailashahar	Ongoing
24	Namita Chakma	Connectivity between India and Bangladesh through Tripura	Ongoing
25	Kaushik Saha	Climate Change Impacts on Agro- Productivity in Tripura	Ongoing

Sl. No	Topics of Research/ Survey/Assessment Works	Sponsoring Department	Status
Studies conducted by the SIPARD Faculty Members			
1	Knowledge, Attitude and Practices (KAP)of the Citizens of Tripura - Base line Survey of Tripura Citizens for General Elections of Lok Sabha 2024	Election Department	Completed
2	Evaluation of Capacity Building and Training activities of Panchayat Raj Training Institutes (PRTIs)	Panchayat Department	Ongoing
3	Training Need Analysis (TNA) for the Stakeholders of RD (Panchayat) Department, Govt. of Tripura	Panchayat Department	Ongoing

CROSS WORD

CROSS WORD



Across

1. Garia Puja is performed in the month of?
4. What is the old name of Tripura?
7. TTAADC was initially constituted under the provisions of which schedule?
8. Name the web portal which was recently launched by Tripura Government to deliver benefits among citizens?
9. Tripura's Tourism Department has started paragliding for the first time in Tripura in which hills?
10. On the occasion of the 44th Kokborok Day event, the Tripura government renamed which hill ranges as "Hachuk Beram"?
11. Which is the largest river of Tripura?
12. Which teachers from Tripura has won the National Teachers Award 2022?
14. Prothistha Samanta from Tripura Clinched two gold medals in 36th National Games. She is associated with which sport?
15. Who inaugurated "Atal Smriti Knockout Football Tournament on 21st 2023"?
17. Who is the first king of Tripura?
19. Which Heritage Site of Tripura has been recently added to the Tentative list of UNESCO World Heritage site?

Down

1. India's first School of Logistics, Waterways and Communication was launched in which state of India?
2. President of India laid the foundation of Tripura's first digital museum at which place in Agartala?
3. In which place, India's first bamboo village was set up?
4. Under Bir Bikram Kishore which palace was built?
5. Rajmala which is a chronicle of the kings of Tripura, was written under which king?
7. Who has been awarded for 'National Award for Science and Technology Communication'?
14. Which is the single largest industry of Tripura?
17. Which variety of pineapple has been declared state fruit of Tripura?